

DONALDSON ENGINE AFTERMARKET WARRANTY



1. Donaldson Australasia Pty Ltd warrants its Engine Aftermarket Products against failure due to defects in materials and workmanship for the length of warranty (as specified in the table below), when the Engine Aftermarket Product is purchased from an authorised Donaldson distributor or dealer.
2. The Warranty does not apply if the product failure is due to misuse, misapplication, abuse, neglect, rust through, poor maintenance or corrosion, improper service practices or non-Donaldson approved modifications.
3. For the Warranty to apply, a written customer complaint must be submitted to the distributor or dealer from which the Engine Aftermarket Product was purchased within 14 days of the failure occurring and store the defective Engine Aftermarket Product until contacted by a Donaldson technical support specialist. Do not dispose or destroy the defective Engine Aftermarket Product, as the Warranty claim will not be considered without the defective part.
4. If the Donaldson technical support specialist directs you to return the defective Engine Aftermarket Product, you should arrange to do so in accordance with the Donaldson technical support specialist's directions.
5. The Warranty will cover the costs of transportation of the defective Engine Aftermarket Product with a Donaldson nominated carrier within Australia, New Zealand and Pacific Islands. Transportation of defective Product from outside of these areas will have to be arranged at your own cost.
6. If after investigation, Donaldson finds the defective Engine Aftermarket Product to be the sole and direct cause of damage to the equipment on which the product was correctly installed, Donaldson Australasia Pty Ltd will reimburse reasonable costs to restore the equipment to the condition it was in immediately prior to the Engine Aftermarket Product failure.
7. Warranty coverage begins on the date the Engine Aftermarket Product is purchased by the user and expires when the number of years miles/km has passed, whichever occurs first.
8. The use of Donaldson Engine Aftermarket Products will not void engine and equipment manufacturers' warranties.

Length of Warranty by Product Type	
Engine Aftermarket Product	Length of Warranty
Air Cleaner Housings & Accessories	1 Year from date of purchase
Liquid Filter Assemblies & Accessories	1 Year from date of purchase
Air Filter Elements	Until first cleaned or services in any manner
Diesel Mufflers, Vertical Installation	4 Years or 500,000 miles/ 800,000 km from date of purchase, whichever occurs first
Diesel Mufflers, Horizontal Installation	3 Years or 500,000 miles/ 800,000 km from date of purchase, whichever occurs first
Gas Mufflers	1 year from date of purchase
Exhaust Accessories	1 year from date of purchase
Chrome Parts (peeling and blistering only)	90 days from date of purchase